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Write a detailed letter of dispute to Worker's Compensation stating that they need to pay us for our acupuncture services from dates 6/28 to 7/27/23 and that their reason for rejection of our claim incorrectly states that we did not submit a request for authorization form. We submitted an RFA form signed by the patient's referring MD provider.

 [Your Name] [Your Title] [Your Company Name] [Your Address] [City, State, Zip Code] [Email Address] [Phone Number] [Date]

Workers' Compensation Insurance Company [Address of Workers' Compensation Office]
[City, State, Zip Code]

Re: Acupuncture Services Billing Dispute - Claim Number: [Claim Number]

Dear [Workers' Compensation Representative],

I hope this letter finds you well. I am writing to dispute the denial of payment for acupuncture services provided by [Your Company Name] to our patient, [Patient's Name], for the period between June 28, 2023, and July 27, 2023. Our records indicate that the claim was denied on the grounds that we did not submit a request for authorization form. However, we have evidence to the contrary.

Attached to this letter, you will find a copy of the Request for Authorization (RFA) form, dated [Date], which was submitted for approval. The RFA form was appropriately signed by [Patient's Referring MD Provider's Name], the referring physician for this case. This form outlines the medical necessity and rationale for the recommended acupuncture services, demonstrating that due process was followed in seeking pre-approval for the treatment.

It is evident from our records that the required documentation was provided in a timely and comprehensive manner, meeting all the necessary criteria for authorization. Therefore, the basis for the denial, suggesting non-submission of the authorization request, is inaccurate. We kindly request that you review the attached documentation and reconsider your decision to deny the claim.

Furthermore, we would appreciate clarification on any additional information or documentation required to support the approval of the claim. Our primary goal is to provide essential healthcare services to our patients, and we believe that the provided acupuncture services were both necessary and beneficial for the patient's well-being and recovery.

If there are any further steps or procedures we need to follow to facilitate the processing of this claim, please advise us at your earliest convenience. We are open to providing any

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